

File No. RW/G-23012/01/2019-W&A (Pt.IV)  
Government of India  
Ministry of Road Transport & Highways  
(Planning Zone)  
Transport Bhawan, 1, Parliament Street, New Delhi - 110001

Dated the 8<sup>th</sup> July, 2021.

To

1. The Managing Director, NHIDCL, PTI Building, New Delhi - 110 001
2. The Director General (Border Roads), Seema Sadak Bhawan, Ring Road, New Delhi - 110 010
3. Principal Secretaries/ Secretaries of all States/UTs Public Works Department dealing with National Highways
4. All Engineers-in-Chief and Chief Engineers of Public Works Departments of States/ UTs dealing with National Highways

**Sub: Setting up of dedicated on-line NHs Maintenance Monitoring Cells for National Highways (NHs) in the Ministry, NHIDCL and BRO - Reg.**

**Ref:** (i) Ministry's Letter of even no. dated 04.02.2021 (Integration of NSV / FWD Survey Data with RAMS for all NHs, irrespective of Agencies (State PWD/ NHAI/ NHIDCL/ BRO) they are entrusted with)

Sir,

As already mentioned from time to time, the Ministry has been receiving frequent complaints and public criticisms and grievances regarding inadequate Maintenance & Repair (M&R) of NHs entrusted with various executing agencies (such as State Governments / UTs, NHAI, NHIDCL, BRO) to ensure their traffic worthiness.

2. Presently, there is lack of well-planned coordinated approach for undertaking maintenance & repair (M&R) activities by various agencies. Further, limited budgetary resources are available annually for M&R of NHs.
3. The Ministry is in the process of institutionalizing on-line system for asset management system for NHs with a view to ensure optimal resource utilization.
4. The issue was also emphasized during recent review of the Road Sector by Hon'ble Prime Minister held on 21.06.2021
5. As already intimated vide letter under reference (i) above, on-line Road Asset Management System (RAMS) has been developed for NHs with the objective to create a single road database for managing and maintaining NHs network.
6. An ad-hoc centralised RAMS cell established in NHAI is currently functional for collation of data collected through Network Survey Vehicle (NSV), etc. NHAI is in the process of upgrading the cell through outsourcing, for which tenders have been invited.
7. With reference to the letter under reference no. (i) above, all executing agencies are again requested to ensure that data collected through Network Survey Vehicle (NSV)

